

Investigation on the Collaborative and Consensus-Centered Approach in Urban Management (Case Study: Piranshahr City)

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Abstract

The goal of this study is to determine the effects of citizens' collaboration and consensus on urban management from people's viewpoints. This subject is discussed from the viewpoint that claims the effective control of citizens over the activities which rendered by urban managers is a legitimate right of any citizens and urban governance must be practiced in the presence of people and having already achieved an agreement on the role of citizens on controlling the government or in exact wording, the government of people and with people in practical level. Therefore, the present research aims at answering the question that asks if the citizens' collaboration and consensus has any statistically significant effects on the decisions of urban managers in their urban governance. The research method of present study is survey and the data was collected by distributing questionnaires among 382 subjects, selected at random from 8 blocks of Piranshahr City. The results showed that from the viewpoints of respondents, increase in the participation of citizens and consensus on urban policy making and planning will have significant effects on improving the efficiency of urban management. In addition, the results showed that all members of socio-demographic subgroups emphasized on the effects of such indexes. Furthermore; the results showed that people in the eight blocks of the city had different understanding of the effects of collaboration and consensus on the process of urban management.

Keywords: *Urban, management, participation, collaboration, consensus, citizen*